

Meet Kim Scalzott: A New Generation of Logistics Leadership

A Pittsburgh native and graduate of Penn State University with a degree in Business Logistics, Kim Scalzott has built an impressive 18-year career at Armada Supply Chain Solutions, where she currently serves as Director of Operations Support. Her path to logistics was not linear—originally planning to pursue accounting, she discovered her passion for supply chain during her undergraduate studies and never looked back.

Kim began her career at WorldSource, Inc., a company specializing in cast metal technology, where she developed a foundational understanding of international shipping while handling a diverse range of responsibilities. That experience gave her early exposure to the complexity and fast-paced nature of the global supply chain.

In 2007, she joined LXP, a division of Armada, as a Transportation Service Coordinator, gaining firsthand experience in the day-to-day operations of transportation management. Over nearly two decades, Kim has grown into a key leader within Armada, progressively taking on broader responsibilities and deepening her technical and strategic expertise.

Today, she oversees a wide scope of functions, including training, software systems, and analytics. Known for her ability to tackle complex challenges with process-driven solutions, Kim brings a strong technical understanding of the transportation industry and a talent for leveraging the right tools to advance projects. Her success is rooted in a hands-on approach, deep institutional knowledge, and a strong commitment to innovation.

Kim's leadership style centers on empowerment and collaboration. Though naturally shy and initially hesitant to step into formal leadership roles, she embraced the opportunity as others around her transitioned out of the workforce. She now thrives on mentoring others, providing foundational training, encouraging independence, and maintaining an open, supportive environment that fosters both growth and enjoyment at work.

Throughout her career, Kim has prioritized cross-functional collaboration, building strong relationships across departments and jumping in wherever she is needed. Her ability to adapt and learn quickly has made her a go-to leader within the organization. Even during the challenges of the COVID-19 pandemic, particularly with remote hiring and training, she kept her team engaged and effective.

Currently, Kim is part of the inaugural class of the National Industrial Transportation League's (NITL) Emerging Leader Program, positioning her to help shape the future of the industry. She is especially energized by the potential of artificial intelligence in logistics, seeing it as a powerful tool to streamline processes and deliver valuable results—despite its complexities.

Outside of work, Kim enjoys life with her husband of 15 years, with whom she shares a love of music, hiking, national parks, and traveling. She is also learning to play the piano and attended the 60th anniversary Dead and Company concert this past summer, blending her personal passions with lifelong learning.

Kim Scalzott represents a new generation of logistics leadership—technically sharp, people-focused, and ready to lead with curiosity and courage.